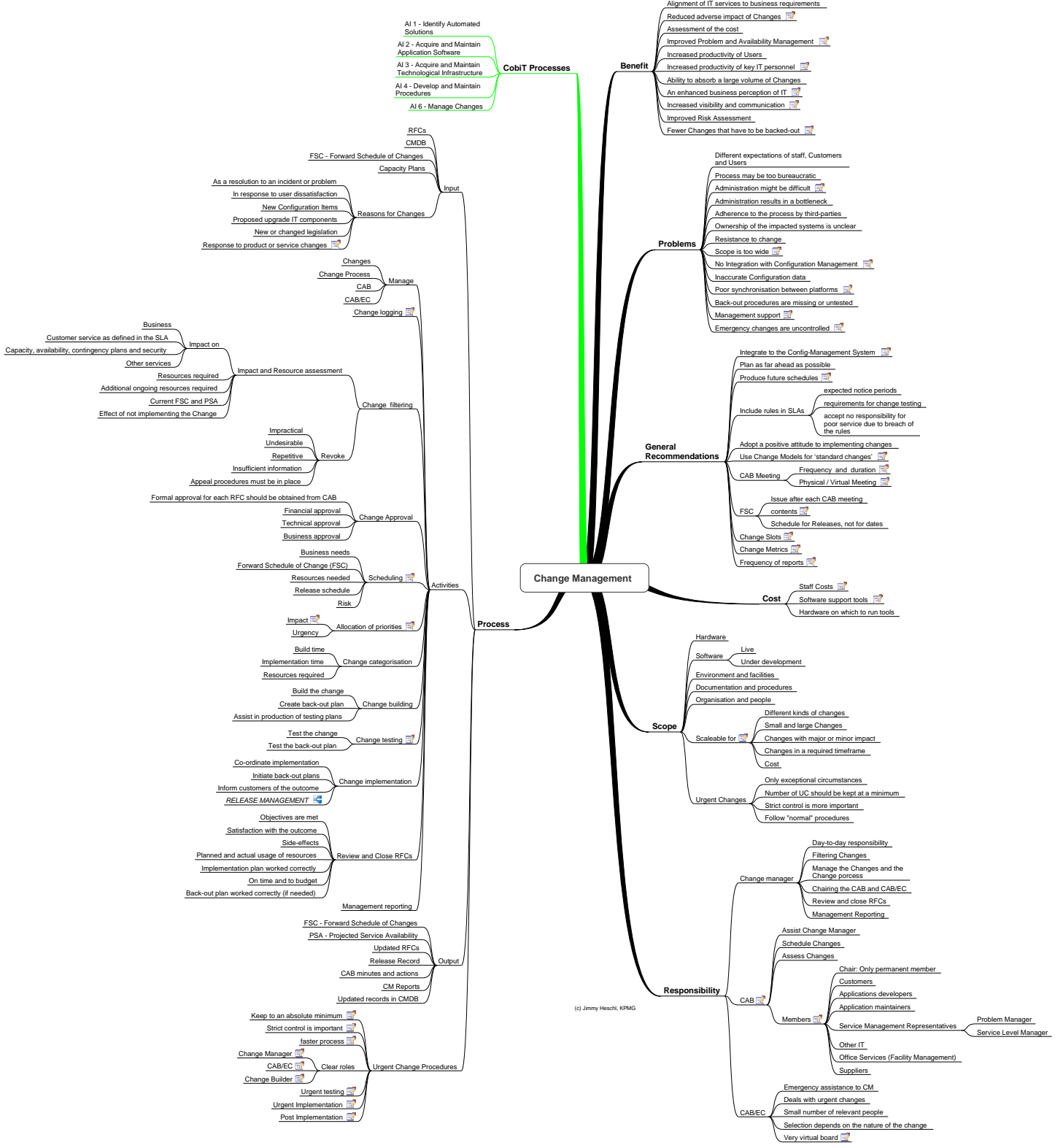


Change Management is responsible for managing Change processes involving hardware, communications equipment and software, system software, 'live' applications software and all documentation and procedures associated with the running, support and maintenance of live systems.



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