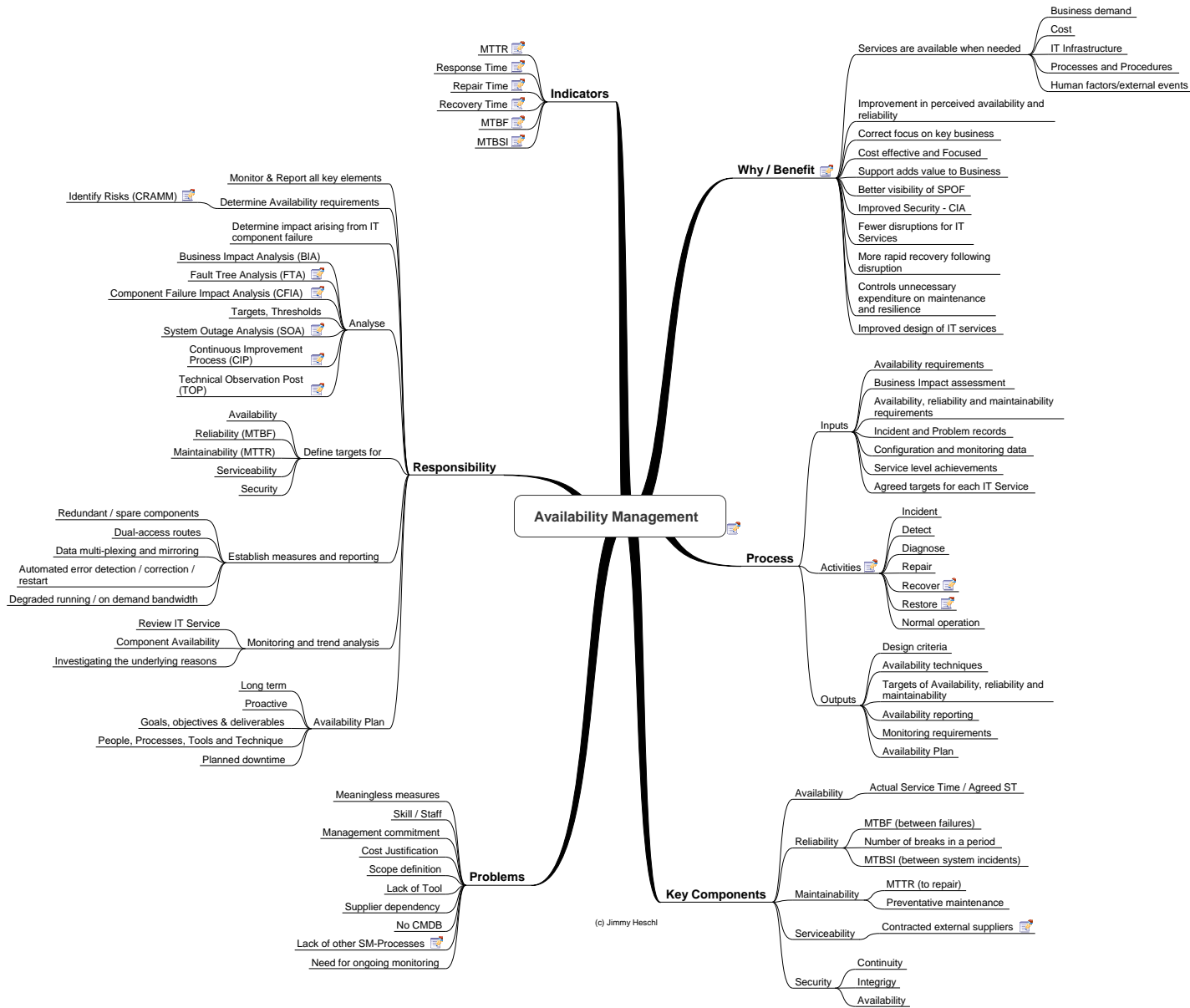


To optimise the capability of the IT Infrastructure, services and supporting organisation to deliver a Cost effective and sustained level of Availability that enables the business to satisfy its business objectives. The planning, implementation and management of IT Services to satisfy the organisation's business availability requirements



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